

PRIVACY STATEMENT

Documented Reference Check (DRC) does not store or track any visitors to this site. Your privacy is important to us. If you feel that DRC is not abiding by its posted privacy policy, you should first contact DRC's Operations Supervisor, in the United Kingdom, at customerservice@badreferences.com, or DRC, 23 Bedford Row, Holborn, London WC1R 4EB. If you do not receive acknowledgement of your inquiry or your inquiry has not been adequately addressed, you can telephone the U.S. office at (909) 629-0317.

Information Collection and Use:

DRC is the sole owner of any information generated from this web site. However, no information is sought, or retained for marketing purposes. No database is generated, or sold. DRC does not share any information under any circumstances with any other office, or outside organization. In fact, we would vigorously prosecute any organization attempting to get access to such information.

Mail:

All posted addresses are mail drops where no affiliate is available to sign for documents, accept service, or receive documents. A third-party courier service (who has no authority to sign, or speak, in our behalf) sorts and discards all junk mail, mail without postage affixed, mail without checks, notes and notifications. Please make arrangements with a DRC representative if you intend to have something (other than an order) delivered. We will probably refuse your request.

E-Mail:

As a matter of policy, we never open attachments. Because of a potential virus, there are no exceptions to this rule. If you cannot include necessary information within the body of the e-mail, send your information regular first class mail.

Ordering:

To use this web site, a user is not required to complete a registration form. No orders are accepted over the internet. The legal system is still a very archaic system that requires original signatures. So, orders must be sent by regular mail--to protect the clients best interests in a court of law.

During order placement, however, a client is asked to give contact information including social security number. When you ask us to do an employment reference check, occasionally, we may end up speaking with the Human Resources Department at your former employer. The "coin of the realm" in Human Resources is, the social security number. It is very common for Human Resources to ask us for the applicant's social security number. If we do not have that information, we may not get access to any further information.

Obviously, clients are not required to provide their social security number, but when they do not, the client risks getting an inferior report. The client also eliminates getting status information from our representatives, since our reps will ask the caller to provide the social security number (for security reasons). Still, without getting your status information, your order will still continue with (or without) your knowing the status.

Cookies:

We never make use of cookies, for any purpose. We never require passwords. All pages are accessible, even if your cookies are turned off. Some links on our Employee's Mail page may link to sites that do use cookies. We don't know if they do, or not. Those, obviously, are not our web sites. So, we have no control over the sites that we link to, or link to us. User must use caution when they leave our site.

Log Files:

We do not track where you go on our site.

Sharing:

We do not compile, or share information on visitors. Our web site is for public information only. We do not use our web site for compiling data, acquiring e-mail addresses, or marketing purposes. We do not spam, have never had a business relationship with any spammer. We hate spammers and on-line marketers.

Employee Privacy:

When you telephone our affiliates will never provide their name, or any other private information. They have a right to privacy and DRC enthusiastically supports that right. That right to privacy continues, whether they are at work, in deposition, or providing testimony in court. Any attorney, or private detective acting in behalf of an attorney, who attempts to infringe on this right to privacy will be severely dealt with. Any attempt to transfer property will be severely dealt with.

Notification of Changes:

If we should ever change the above policies, we would re-post our new policy 30 business days, prior to making such changes.